

Field Service Technician



Quality Scales Unlimited is a privately owned, growing East Bay Company. We are the largest independent weighing equipment company in California. We sell, service, rent and support all types of weighing equipment for over 1500 California and Nevada businesses. Our company is committed to delivering the highest-quality, technically superior scale maintenance services in the industry.

In order to support our growth, we need entry-level Field Service Technicians. This position reports to our Field Service Managers and is responsible for inspecting, testing, troubleshooting, repairing, installing and calibrating electronic and mechanical weighing equipment, on-site at customer locations in Northern California.

No experience with weighing equipment? No problem! If you are either electrically or mechanically inclined, like troubleshooting and solving problems, have a willingness to learn and a positive attitude, we can provide training specific to our industry.

Requirements

- High-School Diploma or GED; AA Degree in mechanical, electrical or industrial maintenance or repair (preferred)
- 1-2 years of directly related work experience on maintenance of mechanical or electrical systems
- Class C license with clean record; Class A/B preferred (must obtain Class B within 2 months of hire date)
- Physically strong, with the ability to lift 50 pound weights above your head
- Ability to read, write and understand the English language
- Excellent computer skills (PC/Windows/Office)
- Enjoy working in small teams with constantly changing work locations, environments and hours

Responsibilities

- Perform scale system preventative maintenance, installations and repairs.
- Load equipment, tools, parts and PPE needed for execution of scale services.
- Participate in Tailgate Safety Meetings. Follow company safety guidelines. Report all near misses.
- Maintain communication with Field Service Technician co-worker and Field Service Manager throughout each work day.
- Complete all job related documentation.
- Carry out "on call" duties when assigned.
- Assist with maintaining, stowing and cleaning equipment, vehicles and tools.

Behaviors

- Work efficiently with a sense of urgency. Stay committed to the task through completion.
- Engage in active listening and be able to clearly convey information.
- Be attentive to all aspect of the environment while working. Stay alert at all times.
- Interact with coworkers and customers in a professional and helpful manner.
- Maintain a mature problem-solving attitude when faced with harsh environments and conflict.
- Ability to deal with frequent changes, delays and unexpected events during work day.
- Demonstrate positive energy and motivation.

This is a full time, non-exempt position with potential for overtime based out of Byron, California. Daily hours will vary, but technicians work over 40 hours/week. Benefits include 401k with employer matching, medical insurance, dental and vision reimbursement, paid time off and paid holidays. A Pre-Employment Drug Screening and a background check is required. If you possess the background, experience, attitude and desire to grow with us please submit your resume to careers@scalesu.com. Learn more about us at our website, <http://www.scalesu.com/>. We look forward to hearing from you!