Counseling Center Crisis Counseling Process

Team

- Dana Hanlon
- Pam Crittenden
- Alida Garcia
- Anthony Frias
- Natalie Hassell
- Gabriel Tovar
- Margaret Kingori
- Dimitri Keriotis
- Belen Robinson
- Tracey Potts
- Joe Nomellini
- Ariana Gonzalez

Scheduling

Counselors will be scheduled for crisis counseling in the general counseling office on east campus Monday through Friday 8:00am – 5:00pm with varying shifts depending on the team’s availability.

Counselors will be scheduled between 1 – 4 hours per day. The coordinator will schedule the team for crisis counseling around their original, pre-determined schedules and will determine the length of time of each shift. The shifts will be divided among all members of the team on a rotation basis.

The counselors will be scheduled with the WALKIN – C SARS code when on crisis counseling. During these shifts, the counselors will take any students coming in for a walk-in and in the event we have a student in crisis, the counselor scheduled for WALKIN – C will see this student.
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Forms

After meeting with a crisis student, counselors will fill out a BIT report at their discretion. If needed, a counselor will also fill out a Mental Health Referral form that must be walked to the Health Services Office by the student. Per direction from the Mental Health Office, this form cannot be emailed or faxed.

For data collection purposes, counselors will also choose either the CRISIS or BIT reason code in SARS to track this data internally.

Trainings

Mental Health First Aid training will be scheduled for the team and any other counselors interested. This will be scheduled through Lonita Cordova, Director of Mental Health.