Instruction

Information Literacy

- Provide online instruction via Embedded Librarians, chat, email, text, and tweets.
- Held 64 in-class instruction sessions FA 2014 serving 2025 students.
- 5.5 librarians provided 1-on-1 research instruction to 3390 students during FA 2013 & 2014.
- 98 published online research guides, with a monthly viewing average of 30,303 for fall semester 2014.

Tutoring

2013-2014
Total 2013-2014 Appointments: 8,765
Total 2013-2014 Drop-in visits: 7,367
Number of Faculty Liaison: 6

Fall 2014
Individual Appointments 5,382
Group Appointments 245
Drop-ins 2,802
Number of Faculty Liaisons: 2 (STEM), Speech, BBSS
Total Tutors: 50
  STEM: 22
  Writing Center 18; Volunteers: 5
  Other Tutors, BBSS, Speech, etc.: 6
10 Total Student Workers (to staff Welcome Desk, book appointments, study rooms, etc.)
Tutoring Instructional Staff: 6
  2 full-time on West
  2 full-time on East (ten months)
  2 part-time on East (50%, ten months)

Supplemental Instruction

2013-2014
Number of SI Leaders: 10
Number of times students attended SI: 5,679
Number of courses served (including all summer): 22

Fall 2014
Number of SI Leaders: 14
Number of students who attended SI sessions: 2,852
Number of courses served: 15
  STEM Courses: 5
  Basic Skills Math: 4
  Social Sciences: 2
  Health Sciences: 4
No Support Staff

Workshops

72 information literacy workshops offered Fall 2014, growing from 1 offering on East to 5 on both campuses
32 math and Writing Center workshops offered Fall 2014
112 students attended 20 Math and Writing Center workshops in 2013-2014
## Facilities

### Computer Labs
- **164** computers on East Campus
- **50** computers on West Campus
- **42** Laptops to check out on East & West
- **11** Copy machines, scanners, printers.
- **12** student workers
- **3** Instructional Staff
  - One full time East
  - One 75% East (10 months)
  - One full time West (10 months)

### Study Rooms
- **6,826** Study rooms booked on East (Jan 1-Dec 31, 2014)
- **4,483** Study rooms booked on West (Jan 1-Dec 31, 2014)

### BlackBoard Help
- Spring 2014: **319** emails and **534** phone calls
- Summer 2014: **234** emails and **451** phone calls
- Fall 2014: **346** emails and **474** phone calls.

## Collections

### Databases
In 2013-14 students accessed more than **222,000** full-text articles via seven database collections. Gale and EBSCO are our primary database collections, making up more than 70% of database usage. EBSCO is paid directly by the state. The cost of Gale is shared with Columbia.

### Print Books
More than **25,000** titles with over **3,750** circulations in the six month period July-December, 2014. In addition, more than 1,350 in house uses were recorded over the same period.

### Interlibrary Loan
- Borrowed: 2013 **182**; 2014: **155**
- Loaned: 2013 **88**; 2014: **132**

### Journals
More than 15,000 full-text periodicals, primarily available electronically.

### Ebooks
More than **21,500** titles with over **40,000** views in 2013-14.

### Reserves
Approximately 1,073 unduplicated reserve items serving 540 different classes/instructors. These items circulated more than **16,900** times in 2013-14. During the first six months of the 2014-15 year reserve items circulated more than **17,200** times.